



# Comparison of ELO Products

**ELO**enterprise · **ELO**professional · **ELO** DMS Desktop ·  
**ELO**xc for Microsoft EWS · **ELO**office

# ELO Product Overview

## The right solution for every need

To be effective, ECM and DMS solutions must address a company's specific business needs - regardless of the company's size. This is why we at ELO have developed products to suit companies of all sizes. It doesn't matter if your company has just a handful of employees, is an SME with hundreds of workstations, or a multinational company with thousands of employees, ELO has the right solution to match your needs.

Our **ELO ECM Suite** comprises the modular client/server solution **ELOprofessional** for SMEs, and **ELOenterprise**, the platform-independent high-end solution for large companies.

Complementing this is **ELO DMS Desktop 12** with the ELO Client for Microsoft Outlook and the sidebar tool **ELO Desktop Client**, which delivers ECM functions in a Microsoft environment. **ELOxc for Microsoft EWS** is a powerful e-mail management solution that reduces the load on your Exchange Server and helps you meet document retention obligations as well as data privacy requirements under GDPR. **ELOoffice**, the perfect entry-level digital document management solution for home users and small businesses, rounds out the product portfolio.

Here is an overview of the individual ELO products and a comparison of their main functions.

# The ELO product family

## ELO ECM Suite



The high-end solution **ELOenterprise** is platform independent, highly scalable, multi-tenant capable, and especially suited for data centers and portals, making it ideal for meeting the demanding tasks of large companies and corporations. Service-oriented architecture (SOA) allows for optimal integration of ELO ECM functionalities with specific business processes.



**ELOprofessional** is a modular client/server solution designed to suit the needs of SMEs. The software's flexibility ensures that it can be optimally adapted to your company's requirements. The filing system's familiar look-and-feel enables employees to get up to speed with the program with little training. In addition, the system allows simple integration of all company applications, such as Microsoft products, CRM or ERP systems.



**ELO DMS Desktop** adds ECM functionalities to your Microsoft Windows environment, accommodating work style preferences and enabling users to effortlessly manage business documents. The **ELO Client for Microsoft Outlook** provides ECM functions for handling e-mails. **ELO Desktop Client 12** is integrated as a sidebar on Windows desktop and is optimized for working with Microsoft Office documents. Users can transfer files from Microsoft Word, Excel or PowerPoint, as well as all other document types, to the **ELO** repository with a single click.



Storing e-mails according to retention policies poses a challenge for every company. There are two important factors that need to be considered: statutory retention periods for business-related documents, and the protection of personal data under GDPR. An efficient e-mail management system ensures that information within your organization is routed properly, helping to streamline your processes. **ELOxc for Microsoft EWS** provides all the necessary functions to address these requirements.



**ELOoffice** is the ideal entry-level digital document management solution for home users and small businesses. It enables you to optimize and automate work processes by managing all documents in digital form (Office files, e-mail, invoices, delivery receipts, faxes, etc.) in a flexible and intuitive file structure. The standard package provides seamless integration with Microsoft Office (e.g. Microsoft Outlook).

# Excerpt of ECM functions

Work areas	ELO ECM Suite		ELO DMS Desktop	ELOxc for Microsoft EWS	ELOoffice
	ELOenterprise	ELOprofessional			
Integrated workflow + workflow designer with forms support	✓	✓	•	•	•
Scanning in the client including profile management	✓	✓	•	•	✓
Image enhancement	✓	✓	•	•	•
ELO TIFF printer/ PDF/A printer	✓	✓	•	•	✓
Document conversion to TIFF/PDF/A	✓	✓	•	•	✓
OCR full text indexing	Server-based	Server-based	Server-based	Server-based	In the client
Extraction of EXIF image data	✓	✓	•	•	✓
Automatic keywording [5]	✓	✓	✓	✓	✓
Multi-language keywording forms and keyword lists	✓	✓	✓	✓	•
Set deletion and retention periods and reminders for documents and folders	✓	✓	Expiration date only	Expiration date only **	✓
Create sticky notes/ stamps/feed posts	✓	✓	READ only	•	✓
Intray with page separation and join pages function	✓	✓	•	•	✓
Thumbnail preview for multi-page documents	✓	✓	•	•	✓
Slide show mode for images and documents	✓	✓	•	•	✓
Substitution rules	✓	✓	•	•	•
iSearch (enterprise search technology)	✓	✓	✓	✓ **	•

\*\* Can only be used for Microsoft Outlook file formats

# Available ELO clients






Work areas	ELO ECM Suite		ELO DMS Desktop	ELOxc for Microsoft EWS	ELOoffice
	ELOenterprise	ELOprofessional			
ELO Java Client	✓	✓	•	•	•
ELO Web Client	✓	✓	•	•	•
ELO Client for Microsoft Outlook	✓	✓	✓	✓ *	•
ELO Desktop Client 12	✓	✓	✓	•	•
ELO File System Client	✓	✓	✓	•	•
ELO for Mobile Devices (iOS + Android)	✓	✓	•	•	•

\* Can only be used for Microsoft Outlook file formats

# Desktop tools

ELO Dropzone	✓	✓	•	•	✓
ELO Print&Archive	✓	✓	•	•	✓

# Technical details and performance

Work areas	ELO ECM Suite				
	 ELOenterprise	 ELOprofessional	 ELO DMS Desktop	 ELOxc for Microsoft EWS	 ELOoffice
Operating system	Platform-independent[2]	Windows[1]	Windows[1]	Windows[1]	Windows[1]
Architecture	SOA-compliant modular client/server architecture	SOA-compliant modular client/server architecture	SOA-compliant modular client/server architecture	SOA-compliant modular client/server architecture	File server architecture
Max. number of repositories	Unlimited	20 per repository server	20 per repository server	20 per repository server	4
Max. number of users	Unlimited	1000	1000	1000	10
Max. number of documents	2 billion per repository	100 million	100 million	100 million	200,000 per repository
Max. repository levels	254	254	254	254	32
Database	PostgreSQL/MS SQL/Oracle/IBM DB2 [3]	PostgreSQL/MS SQL/Oracle/IBM DB2 [3]	PostgreSQL/MS SQL/Oracle/IBM DB2 [3]	PostgreSQL/MS SQL/Oracle/IBM DB2 [3]	MS Jet engine (integrated)
Multi-tenant capable	✓	•	•	✓	•
Portal integration	✓	✓	•	•	•
Status log for central monitoring systems	✓	✓	✓	✓	•
Distributable server processes	✓	Single host	Single host	Single host	•
Cluster-ready	✓	Hot standby	Hot standby	Hot standby	•

# Security and rights

Work areas	ELO ECM Suite		ELO DMS Desktop	ELOxc for Microsoft EWS	ELOoffice
	ELOenterprise	ELOprofessional			
Revision-controlled archiving [4]	✓	✓	✓	✓	✓
Checksum testing	Extended	Extended	Extended	Extended	Basic
XML data import	✓	✓	•	•	•
Creation of encrypted repository areas	256-Bit AES	256-Bit AES	256-Bit AES	256-Bit AES	128-Bit
Rights management	Users + groups	Users + groups	Users + groups	Users + groups	Users
Definition of sub-administrators for distributed rights management	✓	✓	✓	✓	•
LDAP/Active Directory integration with central user management	✓	✓	✓	✓	•
Flexible memory management	✓	✓	✓	✓	•

# Annotations

[1] Clients and **ELOoffice**: Windows 7 or newer. Server: Windows Server 2008 or newer.

[2] Windows versions as in [1]. For other operating systems, see ELO system requirements

[3] For supported database versions, see ELO system requirements

[4] Requires a corresponding work method, additional software and hardware, specific system configuration and documentation.

[5] Differs depending on client, may require scripting

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